# OUARTERLY <br> INSIGHTS <br> 01 2022: OUTLOOK REPORT 



## As the leading automotive media organization in the world, Hearst Autos connects

car buyers, owners, and enthusiasts to the information they need, the experiences they crave, and the stories they love-while connecting automotive marketers to this audience of unrivaled breadth and diversity.

With insight into the shopping activity of more than 30 million monthly visitors, ${ }^{1}$ Hearst Autos has a unique view into emerging trends in consumer interest. We are thrilled to share a quarterly view on this ever-changing industry-from the top segments, brands, and models, to an unrivaled understanding of what
car-shoppers really want.

## WHAT'S INSIDE

MARKETPLACE AT A GLANCE

- New Car Market
- Shifts in a Chaotic Year
- Top-Selling Brands

HEARST AUTOS SHOPPING ACTIVITY

- Top Models
- Top Segments
-EV Growth Segments
- Vehicles Driving Consumer Interest


## MARKETPLACE AT A GLANCE

If 2020 was defined by the onset of the global pandemic, then 2021 for the automotive industry will be defined by a semiconductor chip shortage that led to lingering supply chain issues. In fact, these disruptions have had ripple effects from new vehicle production and inventory levels on dealer lots, to vehicle pricing, used car supply and values, and much more. Despite all of this, U.S. automotive sales rebounded by half a million units compared to 2020, but still fell two million units below pre-pandemic levels. For 2022, U.S. new vehicle sales are projected to fall between 15.4 and 16 million and aren't expected to return to 17 million units until 2023 or later.

Total U.S. Light Vehicle Sales
2000-2025(Forecast)
THE HEIGHT OF SALES The peak of new vehicle sales in the 21st The peak of new venicle sales in the 1 st
million cars sold.


Unlike other historical market dips, today's challenges are not marked by a lack of consumer confidence or purchasing power. Demand is high, and had it not been for the supply chain obstacles we've been facing over the past $12-15$ months, the auto market would likely have recovered in record time, especially when compared to the Great Recession where the market took roughly five years to recover.

NUMBERS TO FOLLOW FOR THE NEW CAR MARKET:

The average gas-powered vehicle has about 1,000 chips, and electric vehicles can have more than double that number.

Expected growth in new vehicle sales volume in 2022, with a range of 15.4-16.0 million units.

## \$45K <br> $9.5 \%{ }^{2}$

New vehicle pricing has reached a record-high and used vehicles averaged $\$ 27,500$ in 2021, a combined price increase of $37 \%$

Alt. fuel accounted for nearly $10 \%$ of 2021 sales, with EVs representing 1/3 of that.

In this highly unusual market with strong demand and low supply, prices are climbing rapidly and pushing inflation beyond its normal rates. At the same time, consumers are purchasing more expensive luxury, and larger sized vehicles loaded with technology and comfort features. As a result, there are now as many luxury brands as mainstream in the U.S. market, and J.D. Power reported that SUVs, CUVs, and pickup trucks accounted for a record $80 \%$ of new vehicle sales in December, and $78 \%$ for the year.

## Incentive Spend

\$1.6K
Average incentive spending per vehicle dropped to a new low in December, 2021 and continued to fall to \$1.3K in January, 2022.

## $<3 \%$ of MSRP

Incentives have fallen to $2.9 \%$ of total MSRP at best, more than five percentage points below last year and down seven to eight percentage points from a normal year.

Sources: 'J.D. Power, January 2022

Sales of fully electric vehicles grew $82 \%$ in 2021 , reaching more than 420 K units and accounting for 3\% market share. In December, Tesla Model Y and Model 3 cracked the list of Top 15 selling U.S. light vehicles, and Model Y has already jumped to 10th in January 2022. Tesla nearly overtook BMW as the top luxury brand in December, but was able to leap to \#1 in both luxury and EV brand sales in January.

| December 2021 | January 2022 |  |  |
| :---: | :---: | :---: | :---: |
| TOP 15 LIGHT VEHICLES | SALES VOLUME | TOP 15 LIGHT VEHICLES | SALES VOLUME |
| F SERIES | 60,805 | F SERIES | 48,941 |
| RAM PICKUP | 49,929 | RAM PICKUP | 39,786 |
| SILVERADO | 42,626 | SILVERADO | 34,016 |
| RAV4 | 34,609 | RAV4 | 29,457 |
| GRAND CHEROKEE | 25,165 | GRAND CHEROKEE | 24,647 |
| CR-V | 25,056 | CAMRY | 19,665 |
| SIERRA | 22,226 | HIGHLANDER | 17,161 |
| CIVIC | 20,886 | SIERRA | 17,105 |
| EXPLORER | 20,715 | EXPLORER | 16,255 |
| CAMRY | 20,074 | MODEL Y | 15,691 |
| TACOMA | 19,423 | COROLLA | 15,368 |
| HIGHLANDER | 19,270 | TACOMA | 15,285 |
| MODEL Y | 18,000 | CIVIC | 13,599 |
| MODEL 3 | 17,000 | WRANGLER | 13,556 |
| ROGUE | 16,882 | FORESTER | 13,531 |

## MARKET SHIFTS IN A CHAOTIC YEAR

Declining loyalty has been another side effect of the pandemic as consumers have to balance their vehicle preferences with available inventory. With an eight-year low of only $51 \%$ loyalty across all brands, this is helping brands such as Kia and Hyundai ( $\sim 20 \%$ sales growth) that had the product to sell in key segments such as Crossovers and SUVs.

It also represents an opportunity for automakers to focus on building their brands and differentiating themselves from competitors on attributes other than lowest price or incentives. The inventory shortage has shown that customers are willing to pay above sticker price and at least in the short-term, no longer expect to be able to find a great deal. Despite the challenges this has presented to consumers, it has been very profitable for automakers and dealerships. Here are a few of the bigger shifts we saw as a result:


## Toyota leapfrogged

 GM to become the top-selling automaker in the U.S. for the first time ever. GM held the title for 90 years (back to 1931).

Ford became the \#2 EV selling brand in America behind Tesla and announced plans to double production of the F-150 Lightning and triple production for the Mustang Mach-E.


BMW held the luxury sales lead for the third straight year, followed closely by Tesla, which increased sales by 87\% and moved ahead of Mercedes-Benz and Lexus.

In a recent Hearst Autos survey, $41 \%$ of those interested in buying or leasing an EV expressed interest in a Ford Mustang Mach-E.



TOP-SELLING BRANDS IN 2021

| BRAND | 2021 U.S. SALES | \% CHANGE vs. 2020 |
| :--- | :---: | :---: |
| Toyota | $2,027,786$ | $10 \%$ |
| Ford | $1,819,026$ | $-6 \%$ |
| Chevrolet | $1,437,677$ | $-17 \%$ |
| Honda | $1,309,222$ | $8 \%$ |
| Nissan | 919,086 | $12 \%$ |
| Jeep | 778,771 | $-2 \%$ |
| Hyundai | 738,081 | $19 \%$ |
| Kia | 701,416 | $20 \%$ |
| RAM | 647,331 | $4 \%$ |
| Subaru | 583,810 | $-5 \%$ |

Toyota +10\% // Toyota sold more than 2 million vehicles. RAV4 accounted for 20\% of sales volume and Highlander increased 24\%. Camry and Corolla increased $7 \%$ and $5 \%$, respectively. Sienna (+152\%) was the Minivan segment sales leader for the first time in 5 years
Ford -6\% // Sales of the F-150 Pickup dropped $-8 \%$ and Escape dropped -19\%. The bright spots were Ford Bronco and Mustang Mach-E with 130K incremental sales from 2020.

Chevrolet -17\% // Silverado Pickup sales decreased $-11 \%$ and Equinox was down $-39 \%$ Trailblazer sales exploded $+163 \%$ and Tahoe and Suburban sales jumped 20\% and 28\%, respectively. Chevy sold only 22K Bolt EVs in 2021.
Honda +8\% // CR-V accounted for $28 \%$ of Honda sales in 2021 and HR-V posted a $63 \%$ sales gain. Civic and Accord were nearly flat year-over-year and Odyssey sales dropped -9\%.
Nissan +12\% // Frontier, Sentra, Rogue sales increased by $65 \%, 35 \%$ and $25 \%$. However, sales of Nissan's larger SUVs struggled. Leaf EV sales increased 49\% year-over-year.

Jeep -2\% // Grand Cherokee and Wrangler accounted for 60\% of Jeep's sales volume. Gladiator sales increased $16 \%$ while Cherokee and Compass fell $34 \%$ and $30 \%$. In the fourth quarter of 2021, the new plug-in hybrid $4 \times \mathrm{xe}$ accounted for $25 \%$ of Wrangler sales.
Hyundai $\mathbf{+ 1 9 \%} / /$ Every model in the Hyundai lineup increased sales volume in 2021, except for Veloster. Venue and loniq sales grew $\sim 50 \%$ and the all-new Santa Cruz added 10K incremental sales.
$\mathbf{K i a}+\mathbf{2 0 \%} / /$ Kia K5 sales tripled in 2021. Niro sales jumped $50 \%$ and Telluride climbed $25 \%$ Carnival added 24 K incremental sales. Forte was Kia's top selling model, up 36\% year-over-year. RAM +4\% // RAM Pickup outsold Chevrolet Silverado by 50K units in 2021. Sales of Promaster and Promaster City increased $25 \%$ and $40 \%$ year-over-year.
Subaru -5\% // WRX sales increased 28\%, but higher volume models in the Subaru lineup lost ground in 2021: Forester -13\%, Ascent -20\% and Impreza -20\% year-over-year.

A few luxury brands achieved sales growth of $\mathbf{2 0 \%}$ or more in 2021, despite not driving the highes sales volume:

Genesis $\mathbf{+ 2 0 3 \%} / /$ GV80 and GV70 sold 31K units and accounted for nearly two-thirds of Genesis sales. The G80 sales grew $80 \%$ and $G 70$ was up $14 \%$.
Maserati +47\% // Levante sales climbed 80\% and now accounts for $\sim 60 \%$ of Maserati U.S. sales. Quattroporte sales also jumped 92\% year-over-year
Porsche $\mathbf{+ 2 2 \%}$ // Every Porsche model increased sales in 2021, except for Cayenne $-\mathbf{4 \%}$. Taycan sales increased $113 \%$, Boxster was up $36 \%$ and Macan $+33 \%$.
BMW +21\% // BMW X3 and X5 sales grew $20-27 \%$ and accounted for 4-in-10 of BMW U.S. sales 4-Series sales skyrocketed $127 \%$, while 5-Series sales fell -8\% year-over-year.

## For retailers, this should be the best year ever, (Tight) inventory is driving the pricing dynamic. We don't expect to see that improve until at the earliest, in $\mathbf{0 4}$ of this year.

- Tyson Jominy, vice president data \& analytics, J.D. Power


## HEARST AUTOS SHOPPING AGTIVITY

Hearst Autos measures shopper interest based on sessions, visitors, and pages viewed for every vehicle on the market in the U.S. across our in-market portfolio of sites.
Kia Telluride was the top shopped model across Hearst Autos sites in 2021, followed by Ford F-150 and Bronco. It's the second year in a row that a full-sized or rugged SUV has been the highest shopped vehicle, outranking the top-selling truck in America. As highly anticipated launches, both Toyota Tundra and Ford Mustang Mach-E were the biggest movers among the top 10 vehicles.

| Top 10 Segments in Consumer Interest | 2021 Rank | 2020 Rank |
| :--- | :---: | :---: |
| Kia Telluride | 1 | 2 |
| Ford F-150 | 2 | 4 |
| Ford Bronco | 3 | 1 |
| Honda CR-V | 4 | 3 |
| Toyota Tundra | 5 | 48 |
| Jeep Grand Cherokee | 6 | 11 |
| Chevrolet Corvette | 7 | 5 |
| Mazda CX-5 | 8 | 10 |
| Jeep Wrangler | 9 | 7 |
| Ford Mustang Mach-E | 10 | 75 |

As we've been tracking over the past year, Luxury EV Car closed out the full year with the strongest growth among top segments, and has a few new entries to thank for driving ongoing consideration. The Midsize Pickup Truck segment ( $+22 \%$ ) was one of the biggest segment movers during 04 2021, driven largely by increased interest in the Ford Maverick, which won the North American Car, Utility and Truck of the Year (NACTOY) award for 2022 Truck of the Year.

| TOP 10 SEGMENTS IN CONSUMER INTEREST | \% Share 04 2021 | \% Change vs. 03 2021 |
| :--- | :---: | :---: |
| Compact SUV/CUV | $7.6 \%$ | $-3 \%$ |
| Full-Size SUV/CUV | $7.1 \%$ | $-3 \%$ |
| Full-Size Pickup Truck | $5.2 \%$ | $-13 \%$ |
| Luxury EV Car | $4.7 \%$ | $28 \%$ |
| Midsize SUV/CUV | $4.3 \%$ | $-2 \%$ |
| Midsize Pickup Truck | $4.2 \%$ | $22 \%$ |
| Full-Size Luxury SUV/CUV | $4.1 \%$ | $1 \%$ |
| Off Road | $3.7 \%$ | $-6 \%$ |
| Midsize Luxury SUV/CUV | $3.6 \%$ | $-6 \%$ |
| Midsize Sedan | $3.4 \%$ | $0 \%$ |

## EV SEGMENTS CONTINUE TO GROW, 04 VS. 032021

Among 45 segments measured by Hearst Autos, electric vehicles are consistently showing significant movement in share of interest and rank, signaling wider consumer consideration and adoption for EVs in all shapes and sizes.

| Segment | \% Change in Share | +/- Rank |
| :--- | :---: | :---: |
| Electric Truck | $35 \%$ | +3 |
| EV Crossover | $31 \%$ | +8 |
| Luxury EV Car | $28 \%$ | +4 |

As more entries flood the market over the next $2-3$ years, we'll continue to evolve the segment classifications according to the most relevant and competitive sizes, body styles, price points, and features.

## KEY VEHICLES DRIVING GROWTH IN SHOPPER INTEREST

Among the growing EV segments, the following new and future models are driving up consumer interest for the entire category


ELECTRIC TRUCK

- Rivian R1T
( $+43 \%$ in share)
- GMC Hummer EV SUT
(+7\% in share)
GMC Sierra EV
(new segment entrant)


EV CROSSOVER

- Toyota bZ4X
(+ $129 \%$ in share)
- Subaru Solterra
(+56\% in share)
- Nissan Ariya (+7\% in share)


LUXURY EV CAR

- Lucid Air
( $+150 \%$ in share)
- Mercedes-Benz EOS
(+69\% in share)
-BMW $i 4$
( $+66 \%$ in share)


## EVS CHARGING AHEAD

EV competition is fiercely arriving in the U.S. market, and it isn't just driven by Tesla, whose market cap reached \$1 Trillion in 04 of 2021. Nearly all brands are introducing major EV rollouts and even restructuring their businesses around their electric future. There are no signs of slowing down, in fact, more than 50 new EV models will enter the U.S. market by 2024, with 2022 being a big year for introductions

| BRAND + MODEL | EST. TIMING | MSRP (STARTING) | EPA RANGE* |
| :--- | :--- | :--- | :--- |
| Rivian R1S | Q1 | $\$ 70 \mathrm{~K}$ | 316 miles |
| Kia EV6 | Q1 | $\$ 45 \mathrm{~K}$ | 310 miles |
| BMW i4 | Q1 | $\$ 56 \mathrm{~K}$ | 301 miles |
| BMW iX | Q1 | $\$ 84 \mathrm{~K}$ | 324 miles |
| Nissan Ariya | Q2 | $\$ 40 \mathrm{~K}$ | 300 miles |
| Ford F-150 Lightning | Q2 | $\$ 40 \mathrm{~K}$ | 300 miles |
| Cadillac Lyriq | Q2 | $\$ 60 \mathrm{~K}$ | 300 miles |
| Mercedes EQB | Q3 | $\$ 48 \mathrm{~K}$ | 240 miles |
| Toyota bZ4X | Q3 | $\$ 40 \mathrm{~K}$ | 250 miles |
| Subaru Solterra | Q3 | $\$ 46 \mathrm{~K}$ | 220 miles |
| Genesis GV60 | Q3 | $\$ 55 \mathrm{~K}$ | 270 miles |
| Mercedes EQE | Q4 | $\$ 80 \mathrm{~K}$ | 370 miles |
| Genesis GV80 Electrified | Q4 | $\$ 60 \mathrm{~K}$ | 250 miles |
| Polestar 3 | Q4 | $\$ 65 \mathrm{~K}$ | 300 miles |
| Lexus RZ 450e | Q4 | $\$ 55 \mathrm{~K}$ | 250 miles |

Summary data from Green Car Reports, EVs Arriving in 2022, January 2022
Sestimary data from Green Ca range up to


Demand and consideration for EV s is growing, and it's not just online shopping behavior that is leading us here. A recent Hearst Autos survey found $\mathbf{7 0 \%}$ of "in-market" shoppers today are at least somewhat interested in purchasing or leasing an EV for their next vehicle, with nearly half being "very" or "extremely" interested.

The best hybrids and plug-in hybrids don't just provide better fuel economy than gas-only models, some even have significant performance benefits.

## EVs CHARCING AHEAD

Consumer adoption is taking off, but there is still a lot of education needed to ease the top concerns that shoppers are still grappling with:


Driving range / distance on charge


Ease of finding and using public charging

## \$\$

## High upfront costs

There continue to be gaps in understanding real-life use cases for range and charging, what the infrastructure looks like, and what the real cost of ownership entails. Between government, manufacturers, and utilities, there is a big opportunity to illustrate real world experiences of owners, from purchase to daily charging and driving, to the long-term cost and environmental benefits.

The infrastructure bill passed by the U.S. Congress in November, 2021 included $\$ 7.5$ Billion to help build 500 k charging stations, which is meant to help accelerate the transition to EVs. OEMs are also investing heavily in EV technology, and in many cases, they're transforming their entire product line to an all-electric future.


VW \$100B investment for EV technology over the next five years

Toyota investing \$70B for electrification push towards 30 EVs by the end of the decade


Lexus will be all-EV sales by 2035
Ford \$30B investment in EVs and has announced

it will split its electric division, dubbed Model e, from its Ford Blue (gas and diesel) division

GM to invest \$35B for both product and infrastructure, and increase EV production to 1 M by 2025


BMW plans to double EV sales in the next 2 years and offer at least one EV option in nearly every vehicle segment by 2023


The momentum is already well underway, and public and private funding for EVs continues to increase to support production, infrastructure, and adoption.

## THE OUTLOOK

## With a market aiming to reach 16 million in vehicle sales this year, there's a mix of

 cautious optimism in what has been a shaky start to the new year. Here are the factors we're considering as we look ahead in 2022.
## THE GOOD.

## Consumer demand remains high

Cars are selling about as fast as dealers are receiving inventory and profitability is minimizing production losses

## Greater equity on trade-ins

For those who are able to trade in and get a replacement, values are higher than ever ( $\$ 9,852$ on average).

## Low financing rates / good credit availability

 Interest rates have dropped and the average rate on car loans is $4.14 \%$.A light in the pandemic tunne
Although there's uncertainty about future variants, the current outlook is optimistic with recent cases starting to drop faster than other waves.

## THE BAD.

Production is still lagging behind
More than half of deliveries to dealerships are selling within the first 10 days, with an average of 19 days in dealer possession.

## Transaction prices and inflation in general

 is on the riseAverage new car prices are near \$45k and used cars are falling between $\$ 26$ - $\$ 28 \mathrm{k}$ on average up $45 \%$ from last year.

## THE UNKNOWN.

## Further supply chain disruptions

- Semiconductor shortages will continue not just from the existing backlog, but from political turmoil (Ukraine is a major source of neon gas, used in the production of semiconductor chips).
- Russia is an exporter of palladium, an element used in catalytic converters and Ukraine is also an exporter of graphite which is used in lithium-ion batteries.
- Backlogged ports and shipping woes (fires, capsizing, etc.), though not the biggest disruptor, can have a bigger impact when supply is already so low.


## Gas prices

- Gas prices across the country have already been pacing up $40 \%+$ over the past year and are now averaging above \$4/gal.
- Russia/Ukraine war is likely to drive oil prices higher; Barrel prices have already topped $\$ 110$ and surpassed levels not seen since the recession started in 2008.


## HEARST

^UTOS

## - HEARST ^UTOS

## CONNECT WITH US

## + ADVERTISING

Comprehensive advertising through Hearst lifestyle and In-market partners
felix.difilippo@hearst.com

## + ACCELERATE

A full-service technical consultancy for OEMs
eddie.alterman@hearst.com

## + INSIGHTS

In-depth auto shopping data and consumer insights libby.murad-patel@hearst.com

+ PRESS
HApress@hearst.com


For more information scan here.
https://www.hearstautos.com/start/ insights

## hearstautos.com

$\pm$
@HearstAutoshearstautos
in
Hearst Autos

